

January 2011

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Press Release – for immediate release

**Cobweb Solutions are delighted to announce the launch of Microsoft Office Communications Server (OCS), providing a hosted business collaboration tool designed to improve communication and connect people at the touch of a button.**

**This tool has been launched as an additional service to Microsoft Exchange in response to the growing demand for advanced, reliable and secure business presence awareness and instant messaging.**

**The service, which is closely integrated with Microsoft Office Systems links seamlessly with the applications which most businesses use on a daily basis – Outlook, Word, Excel, SharePoint and Dynamics CRM.**

Cobweb Solutions, Europe's leading ISO accredited provider of Cloud Services are delighted to announce the launch of their Microsoft Office Communications Server service, with peer-to-peer call capabilities and enterprise class instant messaging now available from only £1.99 per user, per month.

The service, which is available to purchase either alongside Cobweb Hosted Exchange or to complement an in-house Microsoft Exchange server simplifies and streamlines your business communications – ensuring that they are safe and secure and supported 24\*7 (support is a chargeable service).

#### **Business Benefits of Microsoft Office Communications Server from Cobweb**

**Rich presence awareness and contact management** – with Outlook integration you will be able to instantly see whether someone is available, busy, offline or away from their desk – making it easy for people to determine the best way to communicate with them.

**Microsoft Office application integration** – improve communication with your team members by using peer-to-peer calls.

**Communication for the mobile workforce** – connect up your team members and work colleagues via instant messaging without having to access your VPN connection. There's also multiple modes and devices – OCS on your PC, Web Access through your web browser and OCS Mobile on your Smart Phone device.

Cobweb's Microsoft Office Communications Service, is built, managed and hosted by an organisation with a track-record of hosting since 1996. Customers benefit from established ISO27001 facilities and ISO9001 processes for data security and assured quality management. All services are supported by a UK based customer support team which is available 24\*7, 365 days a year.

Press contact:

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**Editor Notes:**

Cobweb is Europe's leading provider of flexible IT Cloud Services that require little or no capital investment that help all sizes of businesses to communicate, their people to work more efficiently and manage customers effectively.

Cobweb has a passion for customer service and ensures that their support services are easy to access and jargon free. Cobweb takes the best in class business Cloud IT solutions and makes them available to all businesses, large and small.